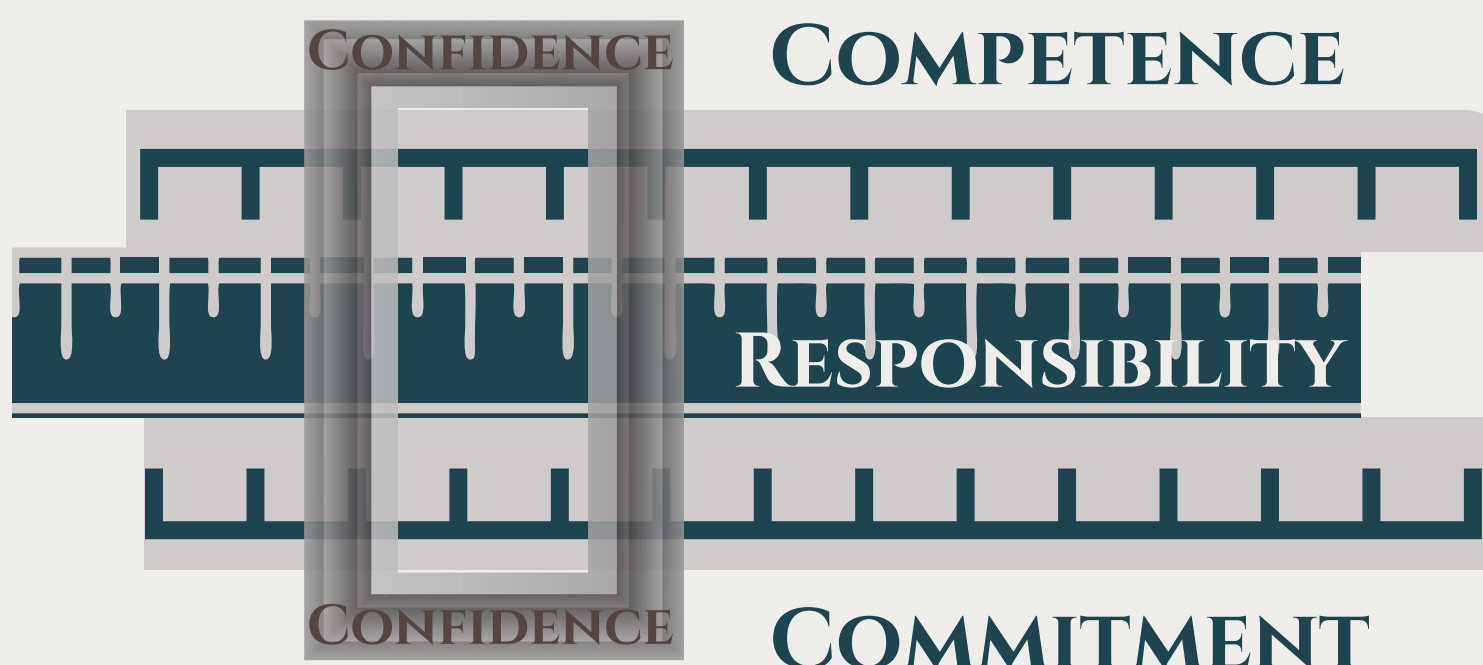


CONFIDENCE AND RESPONSIBILITY SLIDE



CONFIDENCE

THE TWO COMPONENTS OF CONFIDENCE

- **COMPETENCE** -- ACQUIRING THE KNOWLEDGE, SKILLS AND EXPERIENCE NECESSARY TO PERFORM A SPECIFIC TASK. IT IS A DIRECT RESULT OF PRACTICE, EXPERIENCE, AND REFLECTION.
- **COMMITMENT**-- THE DESIRE AND INTEREST NECESSARY TO PERSIST ON THE TASK UNTIL COMPLETION. THE DETERMINED AND RESOLUTE BELIEF THAT THE GOAL WILL BE OBTAINED BY WHATEVER MEANS NECESSARY.

RESPONSIBILITY

THE TWO AREAS OF RESPONSIBILITY

- **ACCOUNTABILITY** — BEING IN A POSITION TO ACCEPT THE RESULTS AND/OR CONSEQUENCES OF CHOICES MADE. OWNING THE IMPACT OF EACH DECISION ON OTHERS, AND ON THE OVERALL SUCCESS OF THE TASK AT HAND.
- **SELF-REGULATION**— GAUGING THE POTENTIAL RISK, AND MAKING DECISIONS BASED ON THE AMOUNT OF RISK YOU ARE WILLING TO ASSUME. DELAYING GRATIFICATION WHEN NECESSARY, AND PRIORITIZING ACTIONS, NEEDS, AND DESIRES.

Marcy Amaro

Global Concepts, LLC

COMMUNICATION | CONFIDENCE | LEADERSHIP